

BIOOTHERM

RETURN FORM

PLEASE INCLUDE THIS DOCUMENT WITH YOUR RETURN(S)

Name:
Address:
City/State:
Zip code:
Order No.:
Our Reference No.:

Product Item Number	Product Description	Quantity Returned	Reason Code

Specify:

REASON CODES FOR RETURNING PRODUCTS

- 91 Dissatisfied with overall results
- 92 Did not like shade
- 93 Did not like scent
- 94 Did not like texture
- 95 Unwanted gift
- 96 Sensitivity to ingredient(s)
- 97 Purchased wrong product
- 98 Damaged
- 00 Other

Should you have any questions regarding a return or an exchange, please do not hesitate to call us at 1-888-BIOOTHERM (1-888-246-8437) or email us by using the contact us button on our website. It will be our please to instruct you on how to proceed. Please include your phone number(s) and e-mail address, in case we need to contact you about your refund or exchange.

Daytime () _____
Evening () _____
E-mail _____

IMPORTANT INFORMATION

- Items purchased on Biotherm.com must be returned, prepaid, to the address indicated below.
- Please note that we do not accept C.O.D. deliveries and that the shipping charges are non-refundable.
- Please duly complete the Return Form, in print, detailing each item to be returned.
- Pack the item(s) to be returned, along with the duly completed Return Form, in the original package, if possible.
- Refunds will be issued, within 30 days, to the person indicated on the original receipt and referred to as the "Bill To" customer.

Return address:

L'Oreal C/O Freeport Forwarding
11320 STATE RTE 9,
Champlain, NY
12919